

FRONTLINE CONSULTANT/BOAT HOST

Full Time

Southern Discoveries is committed to selling and delivering high quality visitor products and services in Queenstown and Fiordland. We are currently seeking a frontline/hosting superstar to join our busy team at our visitor centre on the St. Omer Wharf. The position will also cover Boat Host shifts on our Spirit of Queenstown cruise boat.

If you have a real passion for guest experience, and a desire to exceed customer's expectations, we would like to hear from you. As one of our dedicated team you will have superb communication skills, while your attention to detail and standards will be 100% in all that you do. To be successful in this role you will have the following key skills:

- Passion to deliver an outstanding visitor experience
- Previous customer service/hospitality experience essential.
- Outstanding administration and organisational ability
- Reservations system experience- IBIS experience an advantage
- Fluent in English (2nd language desirable, preferably mandarin)
- Food handling certificate an advantage

Previous customer service/hospitality experience essential. This is a full time position over a seven day roster, which will include weekends and public holidays. All applicants must be eligible to work in New Zealand for the duration of the role.

To apply for this job, please send your CV along with your cover letter to hr@southerndiscoveries.co.nz